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*“Enrich believes that this a good basis to address the affordability of private healthcare while maintaining current standards of high quality care for Bupa members”.*

# Bulletin



## **Bupa and BMI hospitals: A further update**

Enrich reported on the contract negotiations taking place between Bupa and The BMI Network, following Bupa's announcement to remove 37 BMI hospitals from their recognised hospital lists. The decision was made due to a breakdown in negotiations between Bupa and BMI. Enrich has been notified that an agreement has been reached which is in the long term interest of Bupa members. A number of improvements to the way Bupa and BMI will work together in the future has also been agreed, which should improve the quality, effectiveness and efficiency of care delivered to Bupa members.

As a result of this agreement, and with immediate effect, the vast majority of BMI hospitals are now included on Bupa's recognised hospital list, (Extended Choice, Partnership and Participating Hospital Networks). However the BMI Gisburne Park Hospital, BMI Lancaster Hospital and BMI Castle Consulting Suite remain out of network.

Pre-authorisation has been reinstated with immediate effect for new in-patient, day-case and out-patient treatment for Bupa members at the 34 BMI hospitals which are recognised once again.

Bupa has expressed regret for any inconvenience that members and consultants have experienced in recent weeks. Throughout the negotiations, including the out-of-contract period, both organisations remained fully committed to maintaining continuity of patient care.

### **What this means to Bupa members?**

This means that Bupa has returned 34 out of 37 of the previously mentioned BMI hospitals to the recognised hospital list. If a member needs to claim for treatment in future, they should call Bupa after visiting a GP as usual, so that Bupa can confirm that the treatment will be covered.

If a member is currently undergoing treatment at one of the listed BMI hospitals they can continue to do so.

If treatment has been pre-authorised since 1 January 2012 and the member was offered an alternative hospital, the member can revert to the local BMI hospital if desired. Any members wishing to find out more about this option should call the normal Bupa helpline number and speak to one of the claims advisers who will be happy to help.

### **Enrich Opinion**

Enrich believes that the new arrangements provide a good basis to address the affordability of private healthcare while maintaining current standards of high quality care for Bupa members. We are very pleased that the situation has been resolved and will continue to work closely with both organisations as we have done previously.

Further updates will follow as they develop, however please contact Richard Davey on 0207 997 5825 or [richard.davey@enrichbenefits.com](mailto:richard.davey@enrichbenefits.com) or your Enrich support for additional questions and information.

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